

INFORMATION TECHNOLOGY - DIRECTOR STEVE HAWKES

The Department of Information Technology (IT) assists all City departments and divisions by centrally supporting the City's hardware, software, and telecommunications systems and providing technical support to City employees. IT is responsible for evaluating, recommending, and purchasing all the City's hardware systems and researches, evaluates, recommends, and helps implement software systems purchased by City departments. In addition to assisting with the selection of software systems, the IT Applications Team develops software systems for departments when there is no off-the-shelf system available to meet their needs. This budget is partially offset by revenues generated from user fees charged out to Non-General Fund departments and received from outside agencies, such as the Library.

City Link (SAP) – The total budget for City Link is funded from contributions by the Gas Fund (\$1.0M) and all Non General Fund departments that utilize City Link (\$200,000). This budget funds the salaries and benefits for two SAP Software Engineer positions, an operational budget, and capital funds for the City Link server replacement and potential enhancements.

Computer Replacement – This includes funds for the replacement of laptop and desktop computers. This budget is offset by contributions made by each City department into the fund.

Infrastructure Fund – This includes funds to maintain the City's IT infrastructure needs such as network switches, routers, and other Data Center needs.



CHARLOTTESVILLE POLICE DEPARTMENT - CHIEF MICHAEL KOCHIS

The Charlottesville Police Department's mission is that "[i]n partnership with our community, we strive to improve the quality of life of those who live, work, and visit our city. We will do this by creating a safe and secure environment through professional, empathetic, relational, and accountable policing practices. With community policing as our foundation, we strive to maintain trust and legitimacy through respectful, transparent, and impartial public safety practices." CPD focuses on three Strategic Priorities: (1) Treatment and Wellness of Staff; (2) Building Community Partnerships and Addressing Gun Violence; and (3) Recruitment and Retention.

The department consists of the Office of the Chief plus four Divisions; Field Operations, Criminal Investigations, Support Operations, and Professional Standards. It has three geo-patrol districts with more than 105 sworn officers who patrol the entire city. The department serves a daytime population of approximately 103,000 people; including 51,700 city residents, 30,000 commuters, and 22,000 University of Virginia students.

The Charlottesville Police Department has been a fully accredited agency by the Virginia Law Enforcement Professional Standards Commission (VLEPSC) since 2000. Accreditation is a voluntary program whereby an agency demonstrates compliance with best practice standards as determined by the accrediting body and it symbolizes the department's dedicated commitment to professionalism and excellence in the delivery of services to the community in all aspects of public safety by: maintaining comprehensive policies and procedures; enhancing service delivery; strengthening agency accountability and community relationships; and establishing fair and non-discriminatory recruitment and hiring practices.



CHARLOTTESVILLE FIRE DEPARTMENT - CHIEF MICHAEL THOMAS

The mission of the Charlottesville Fire Department is to improve the quality of life in our community by consistently striving to provide superior fire and emergency services focused on prevention, preparedness, response, and recovery. CFD's four core values inspire our work: Family, Integrity, Respect, and Excellence. For more than 160 years, these values have strengthened our department and guided our service to this community. It is in the spirit of these values that we continue to serve and protect the people of Charlottesville - every hour, every day, every year. CFD provides fire and emergency services to residents and visitors to the City of Charlottesville and the University of Virginia. The department also provides contractual fire and emergency services support to the County of Albemarle. Further, the Charlottesville Fire Department is internationally accredited through the Commission on Fire Accreditation International.

Daily, the Charlottesville fire department operates out of three city fire stations staffing a combination of four fire engines, two aerial devices, two ALS transport ambulances, a fire marshal, and two chief officers in command vehicles. CFD staff suppression apparatus with a minimum of three, medics with two. Both the battalion chiefs and CRR captains ride as single resources. In addition to traditional firefighting services, the department provides hazardous materials response, emergency medical transport services, and response to incidents of collapsed structures, high-angle rope rescue, confined spaces, trench collapse, and vehicle entrapments. In the City, the fire department is responsible for the enforcement of the Fire Prevention Code, fire safety inspections, fire investigations, and community risk reduction. The department also reviews plans and inspects new building construction for fire suppression systems and alarm systems design and functionality.



OFFICE OF POLICE CIVLIAN OVERSIGHT - EXEC. DIR. INEZ GONZALEZ

The Office of Police Civilian Oversight is an initiative of the City Manager that began through community activism in 2018. The Executive Director provides support for the council-established board, as well as guidance and advice for the City Manager.

The Council-established Police Civilian Oversight Board aims to provide objective and independent civilian-led oversight of the Charlottesville Police Department to enhance transparency and trust, promote fair and effective policing, and protect the civil and constitutional rights of the people of the City of Charlottesville.

The Board's functions, as outlined below, shall pursue the following principles and objectives:

- 1. Ensuring that police officers act with integrity and treat every person with equal dignity;
- 2. Empowering and inspiring self-governance and a culture of mutual respect;
- 3. Seeking social and racial justice;
- 4. Engaging in community outreach and amplifying the voices of the socially, politically, and economically disenfranchised;
- 5. Listening to and building cooperation between all stakeholders to find and develop common ground and public purpose;
- 6. Championing just, equitable, and legitimate policing policies and practices; and
- 7. Processing complaints, reviewing police practices and internal investigations, issuing findings, writing public reports, and making recommendations.