

CITY OF CHARLOTTESVILLE



PROCLAMATION

**National Public Safety Telecommunicators Week
and
40th Anniversary of the CUA Emergency Communications Center
April 14-20, 2024**

WHEREAS, in an emergency, community members depend on Public Safety Telecommunicators and access to 9-1-1 as their primary means to request help from fire and rescue, law enforcement, animal control, and emergency mental health responders; and

WHEREAS, when an emergency occurs, the prompt response of field responders is critical to the protection of life and preservation of property, and Public Safety Telecommunicators are the “first, first responders”, the single vital link between field responders and persons seeking immediate relief during an emergency; and

WHEREAS, the Charlottesville–UVA–Albemarle County Emergency Communications Center (CUA-ECC) was founded in 1984 as a partnership between the City of Charlottesville, the University of Virginia, and Albemarle County; and

WHEREAS, Public Safety Telecommunicators of the CUA-ECC process approximately 250,000 calls per year from persons who call, text or video call the emergency communications center, and ensure the safety of field responder personnel by monitoring their activities and providing them crucial information, thereby significantly contributing to crime reduction, fire suppression and patient treatment; and

WHEREAS, each day Public Safety Telecommunicators provide life-saving treatment instructions, compassion, understanding, and professionalism during the performance of their jobs;

NOW, THEREFORE, BE IT RESOLVED, that we, the Charlottesville City Council, acknowledge and commemorate the second week of April 2024 as National Public Safety Telecommunicators Week, in honor of telecommunicators and those whose roles provide support for them, whose diligence and professionalism keep our communities safe and healthy.

Signed and sealed this 15th day of April 2024.

Juandiego R. Wade, Mayor

Attest:

Kyna Thomas, Clerk of Council