CSRAP Program Analysis: FY 2019-2024

This presentation analyzes participant data for a self-sufficiency program from fiscal years 2019 through 2024. We'll examine referral sources, participant demographics, and program outcomes to gain insights into the program's effectiveness and reach within the community. The data showcases the various organizations involved in referring participants and the program's impact on helping individuals achieve self-sufficiency.

Charlottesville Redevelopment & Housing Authority

Referral Sources Overview

1 **Primary Referral Sources**

The main referral sources include CRHA HCV Wait List, Department of Social Services, PVCC Self Sufficiency Program, and Thomas Jefferson Area Coalition for the Homeless.

2 **Consistent Contributors**

Other consistent referral sources are DSS Self Sufficiency Program, Haven/Human Rights Referrals, Region Ten Referrals, and CHIP Referrals.

3 **Varying Contributions**

The number of referrals from each source varies year to year, with some sources showing significant changes in their referral numbers over time.

Participant Distribution by AMI Percentage

AMI %	FY 2021	FY 2022	FY 2023
0-30%	54	59	65
31-50%	9	8	7
51-80%	4	2	3
Total	67	69	75

Participant Distribution by Locality

City Residents

FY 2021: 37
FY 2022: 37
FY 2023: 39

County Residents

FY 2021: 30
FY 2022: 32
FY 2023: 36

Total Participants

FY 2021: 67
FY 2022: 69
FY 2023: 75

Recertification Schedule

1 **Peak Months**

November consistently has the highest number of recertifications across all years, with 11-12 participants.

2 **Steady Months**

February, April, June, and September show consistent recertification numbers, ranging from 7-10 participants.

3 **Low Activity Months**

March and August typically have the lowest number of recertifications, with only 2-5 participants each month.

Previously Homeless Participants

1	2	3

Identification

Participants who were previously homeless are identified and tracked.

Support

Special attention and resources are provided to help these individuals achieve self-sufficiency.

Progress

The number of previously homeless participants who achieved self-sufficiency increased from 32 in FY 2021 to 37 in FY 2023.

Top Referral Sources Performance

CRHA HCV Wait List

Referrals increased from 120 in FY 2021 to 250 in FY 2023, showing significant growth.
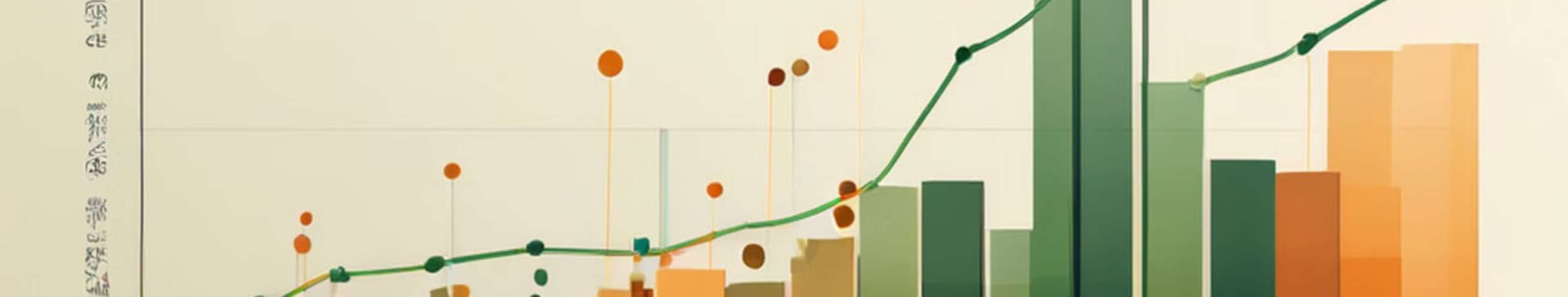
Department of Social Services

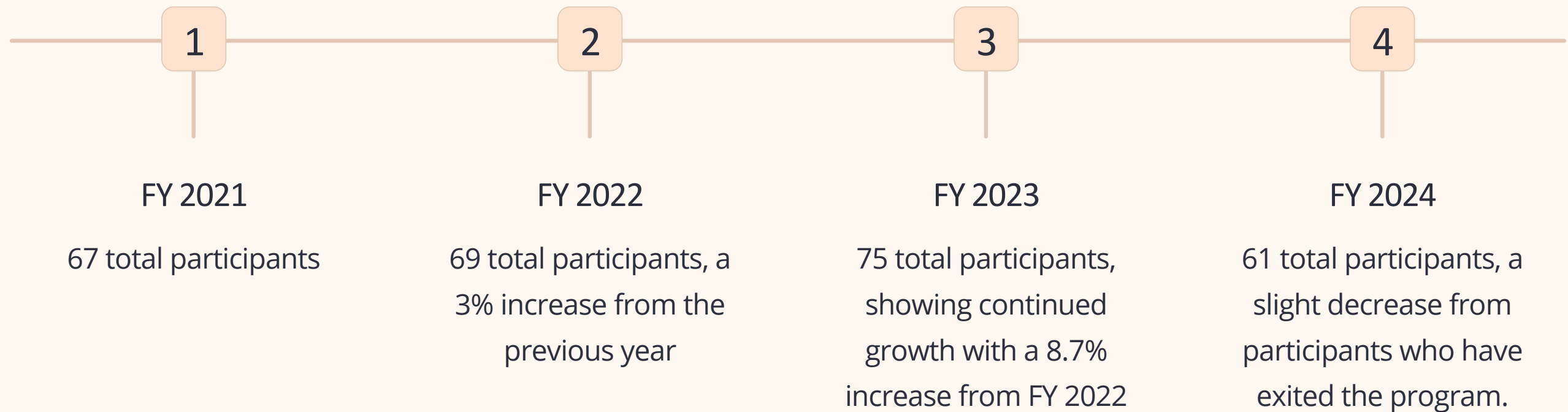Consistently provided 63-73 referrals each year, demonstrating stable contribution.

PVCC Self Sufficiency Program

Maintained a steady referral rate of 17-20 participants annually.

Program Growth and Participant Increase

1

2

3

4

FY 2021

67 total participants

FY 2022

69 total participants, a 3% increase from the previous year

FY 2023

75 total participants, showing continued growth with a 8.7% increase from FY 2022

FY 2024

61 total participants, a slight decrease from participants who have exited the program.

Self-Sufficiency Achievement

PVCC Self Sufficiency Program

Consistently helped 20 participants achieve self-sufficiency each year from FY 2021 to FY 2023.

Department of Social Services

Maintained a steady rate of 7 participants achieving self-sufficiency annually.

CRHA HCV Wait List

Showed improvement, with self-sufficient participants increasing from 1 in FY 2021 to 8 in FY 2023.

Overall Progress

Total self-sufficient participants grew from 32 in FY 2021 to 37 in FY 2023, indicating program effectiveness.

Eligibility Period

1

Participants will be eligible for the program for a set duration, ensuring equitable access and opportunity.

2

Successful Completion

Participants who meet program goals and milestones are considered successful, paving the way for a smooth exit.

Participant End Date

3

Each participant will have a defined end date, signaling the completion of their time in the program.

1 Exit Strategy

The program will streamline a clear strategy for limiting participation time and guiding participants towards self-sufficiency.

2 Graduation Indicators

Key milestones and achievements indicate when a participant is ready to graduate and exit the program.

3 Future Considerations

The program is continuously evaluated for opportunities to expand, improve, and better serve the community.

▶ Call System Updates

Proposed Changes Under Evaluation

The program is exploring new initiatives and adjustments to better meet participant needs.

Self-Sufficiency Focus

A key priority is empowering participants to achieve long-term self-sufficiency before exiting the program.

Leveraging Yardi Voyager

1   **Improved Reporting**

Utilizing the robust reporting capabilities of the Yardi Voyager system to generate detailed, data-driven insights on program performance.

2   **Enhanced Communication**

Streamlining communication with landlords and participants through Yardi Voyager's integrated communication tools and dashboards.

3   **Data-Driven Decisions**

Leveraging Yardi Voyager's analytical capabilities to make more informed and data-driven decisions to improve the program.

Landlord Engagement

Yardi Voyager's landlord portal allows for seamless communication, payment processing, and real-time status updates, fostering stronger relationships with participating landlords.

Participant Tracking

The system's comprehensive participant management tools enable efficient monitoring of progress, milestones, and overall program engagement for each individual.

Conclusion and Future Outlook Outlook

The CSRAP program has shown consistent growth and positive outcomes from FY 2019 to FY 2024. With increasing participant numbers, diverse referral sources, and improving self-sufficiency rates, the program demonstrates its effectiveness in supporting community members. Moving forward, focusing on strengthening partnerships with top referral sources and addressing the needs of previously homeless participants could further enhance the program's impact and reach within the community.