

City Manager's Report

City Departments

8-18-2025

City Manager – Sam Sanders (he/him)

- August 5: I appreciated the opportunity to engage with the community during the National Night Out event held at Washington Park. I want to thank Charlottesville Police Department, Charlottesville Fire Department, Parks & Recreation, and all other City departments, offices and partners for making a great moment to focus on building community and working to end violence.
- August 6: I met with David Blount with the Thomas Jefferson Planning District Commission (TJPDC) to assist with planning the next legislative agenda for the City to be submitted to our state delegation. This is an important opportunity to partner with state leaders on matters that support our efforts on the local level. The agenda will be submitted in October.
- August 7: I met with the City Manager's Office (CMO) Intern, Stephen Kelly, who served with us for the summer. Stephen was hosted by the CMO and paid through the UVA Batten School's MPP Internship Program. Stephen completed his 400-hour requirement and has opted to continue working with the City in hopes of using his work to meet his required applied project requirement, which is necessary for graduation.
- August 8: I was joined by Mayor Wade and Councilor Snook to celebrate the
 return of the City's employee engagement initiative, Thrive! This is an opportunity
 for City staff to nominate peers who are modeling organizational excellence in
 their daily work. We will highlight their efforts quarterly and select annual winners
 to reflect the core values of the City at a special reception in their honor.
- I met with the Leadership Team of the Department of Social Services.
- I am proud to report that our recent round of credit assessments produced high marks again for the City. S&P Global issued a rating of AAA, while Moody's assigned an Aaa rating - no change, which is great news. These credit ratings provide the City low interest rates for our borrowing needs.
- The City of Charlottesville sold \$34.2M in general operating bonds to finance all
 or a portion of the costs to buy, construct, renovate, rehabilitate, improve, and
 equip certain capital improvement projects. The projects include transportation
 and access projects, public facility projects, public school projects, Parks and
 Recreation projects, and water, wastewater and stormwater projects.
- Reminder: The Central Water Line Community Information Meeting will be held on September 16 from 5 to 6:30 PM at Carver Recreation Center.

Deputy City Manager for Social Equity – Ashley Reynolds Marshall (she/her)

Community Outreach Meetings: Deputy City Manager for Social Equity (DCM-SE) had a very exciting meeting with the Executive Director of Community Bikes, Kevin Winchell, on July 24 to discuss equitable transportation access and economic mobility opportunities through alignment between the City and Community Bikes. Community Bikes works closely with the Office of Social

- Equity's Home to Hope team to provide access to transportation for many of their participants at no or very low charge.
- Public Health Meetings: On July 25, DCM-SE met with team members from UVA's Department of Psychiatry and Neurobehavioral Sciences at the Ridge Street Fire Station to discuss possible future collaborative work in concern with opioid-abatement harm reduction. The meeting also involved Deputy Chief Joe Phillips (Fire), and members of our Information Technology Team.
- Community Attention Youth Internship Program (CAYIP): DCM-SE was proud to be invited by the Department of Human Services to attend their CAYIP Graduation service on July 20. Mr. Sarad Davenport provided an outstanding keynote, and City Manager Sanders also spoke, along with Councilmember Michael Payne. Great job to the Human Services team led by Latara Ragland! Congratulations to the graduates!
- ANCHOR's 1st Anniversary: Congratulations to our ANCHOR Co-Responder team as they celebrated their first-year anniversary on August 7. A huge thank you to the team: Officer Tammy Spradlin, Officer Todd Lucas, Firefighter/EMT Jason Conrey, Firefighter/EMT Jaqui Paiva, and our Mental Health Experts Norman Dorise and Pamela Coburn! Special thank you to Human Services Director Misty Graves, Deputy Chief Joe Philips (Fire), Sgt. Eric Thomas, and Lt. Gregory Wade (CPD) for their administrative leadership, along with Captain Larry Jones, Chief Michael Kochis, and Fire Chief Michael Thomas for their support of the ANCHOR program.

Utilities – Director Lauren Hildebrand (she/her)

• The Charlottesville Department of Utilities prioritizes natural gas safety awareness in the community. Our Public Gas Safety Awareness Plan complies with, and exceeds, federally mandated regulations with its industry-leading operational procedures and award-winning outreach program. One of our central initiatives is preventing the damage of buried utility lines by reinforcing the requirement to contact Virginia 811 before digging. This initiative is promoted on a continuous basis in the community and includes opportunities to highlight its purpose with national safety campaigns, like National Safe Digging Day, also known as 811 Day. Occurring every August 11 (8/11), we promoted 811 Day through our August e-newsletter that was sent to over 14,000 Utilities customers, with a Community Conversations segment on NBC29, and via social media. We take pride in our commitment to public safety, and more information on Virginia 811 or Utilities' other gas safety messages, can be found at www.charlottesville.gov/gassafety

Human Services – Director Misty Graves (she/her)

- Community Attention Foster Families (CAFF) is actively searching for a diverse pool of families in and around the City of Charlottesville, Albemarle County, and surrounding communities to foster children in their homes. If you have considered opening your heart and home to a child or adolescent in need, please contact CAFF at 434-970-3735 to discuss this exciting and rewarding opportunity.
- Housing Navigation is a service provided by the Department of Human Services that assists City residents to access and secure, stable, and affordable housing. Housing Navigators tailor their approach so that each person may reach their fullest potential. This service includes:
 - Case management during the search for housing options.
 - o Identifying housing leads based on income.
 - o Potential assistance with covering application fees.
 - References to other partners for resources.
 - Housewarming basket for newly leased residents in the program.
 - Access to a free eight-week healthy living/budgeting class.
- For more information and/or assistance please email Roxanne Jones at jonesrm@charlottesville.gov or call the Community Resource Hotline at 1-833-524-2904.
- Interested in being a Site Partner with CAYIP? The summer program recently concluded, and the staff are gearing up for the fall session. With four school year sessions and one summer session, we welcome new site partners at any time of the year! There is no financial obligation for a site partner to participate in the program. Click on our Prospective Site Partner Form
 (https://www.charlottesville.gov/FormCenter/Human-Services-23/Prospective-Site-Partner-Form-297) to begin the process.